

QUALITY POLICY

Our Quality Policy at TORQUE PARTS is:

To structure and disseminate a **customer-focused** production and service philosophy within the company, and to enhance the quality of products and services expected by our customers by using technology and scientific techniques. We aim to reduce costs and develop customer-oriented flexible production methods.

In line with the understanding that "it is always the people who make the difference" we strive to provide our employees with the environment and opportunities needed to achieve our goals, and to maintain the highest level of employee satisfaction.

With the philosophy of "growing together," we adhere to our vision, mission, and policies by establishing long-term and lasting agreements with our suppliers, and developing together.

To maintain our competitive edge in our constantly evolving and developing industry, we as top management commit to meeting the resource needs required and enhancing our industry **strength through continuous improvements** and **leadership** principles throughout all processes.

By fulfilling all written and unwritten requirements of being a modern, environmentally conscious, and respectful institution, we ensure compliance with **environmental and occupational health and safety legal regulations** in all our activities.

To ensure that our company remains within the established goals for continuity in the sector **with both internal and external stakeholders**, we protect company profitability to meet **strategic investments**, employment needs, and legal obligations, thereby increasing our investors' investment power and contributing more to the national economy.

As a TORQUE PARTS top management, we commit to these principles.